

RANDY KOHLER

Saint Louis, Missouri 63123

Phone: (314) 304-9227; trainer@justcallmered.com

ASSETS

- High energy and encouraging outlook with a compelling desire for team continuity
- Exceptional presentation and customer service skills
- Superb competency in IT security, network design, maintenance & project management
- Impeccable work ethic, steadfast dedication, and high integrity
- Noteworthy ambitious attitude
- Self-motivated, quick-witted and inspiring

EXPERIENCE

TOTALCYBER,LLC

2021– Current

Senior Security Technical Instructor /Director of Training

- Responsible for getting students prepared to take industry certifications from CompTIA and ECCouncil certification body. Engaging with students to provide real world experience and teach by doing and assisting with labs for the various courses taught.
- Able to utilize 27 years of knowledge in the industry and 24 years in the classroom for a successful enlightened experience.
- Additional responsibilities included managing scheduling for multiple trainers, overseeing progress of trainers and students and provide support when needed.
- Wrote over 800+ questions for student competency in lessons learned for various classes.
- Responsible for students success (consistently over 98% success rate)

TAILOR MADE TECHNOLOGIES/JUSTCALLMERED

2001– 2021

Entrepreneurial Information Technology business. Clients have included corporate executives, small businesses, U.S. Air Force, Navy , Marines & Army with a focus on DISA, non-profit organizations, colleges, and local radio stations.

Senior Consultant & Senior Technical Instructor & Senior Penetration Tester

- Assisted in the process of getting over 11,000+ students certified from Network+,Security+,CySA+,CASP+,CEH,CHFI and many more since 2001.
- Excelled at motivating students with dynamic teaching approach resulting in a remarkable increase of students passing industry certification exams. Increased student retention rate to 90+% by enhancing classroom productivity; maintained over 95% student satisfaction rating
- Chosen to represent companies at various trade-shows and industry events; always keeping abreast of current technology trends
- Assessment of network security vulnerabilities and risk analysis reports utilizing automated tools, manual follow-up & verification, Social Engineering and Intrusion Detection techniques
- Developed and presented security awareness seminars in person as well as webinars on-line
- Planned effective standards for disaster recovery, developed & streamlined general IT policies & procedures
- Successfully managed junior consultants, motivating them to perform above team goals

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RGA REINSURANCE GROUP OF AMERICA, INC.

2009-2015

A leader in the global life reinsurance industry, with more than \$2.6 trillion of life reinsurance in force and assets of \$29.5 billion. RGA serves clients from 27 offices around the world, delivering expert solutions in life reinsurance, facultative underwriting, risk management, product development, and capital-motivated reinsurance services.

3rd Level Windows System Administrator (International, 3rd shift)

- Responsible for effective provisioning related to engineering computing software and hardware such as workstation installation/configuration, network management, user accounts and environment setup, software configuration, workstation relocation, storage management, backup and restore, software license and license server management, automation and notification, data and access security management.
- Optimizing physical and virtual systems and resource utilization, while continuing to provide system capacity analysis and planning.
- Apply extensive technical expertise to develop technical solutions to complex problems that require the regular use of ingenuity and creativity.
- Work performed without appreciable direction, exercising considerable latitude in determining technical objectives of assignments.
- Interaction with senior personnel on significant technical matters, often requiring coordination between various offices worldwide and management levels.

SUN SECURITY BANK OF AMERICA

2005-2007

Privately held bank with 30+ locations in Missouri

Information Security Officer

- Centralized network for 28+ locations, which resulted in a synchronized network and better productivity throughout; decreasing downtime and need for third-party vendor support.
- Single-handedly developed & implemented methods for bank's IT security policies and procedures, ensuring security compliance and identified vulnerabilities and pursued correction actions for a total security solution.
- Ingenious resourcefulness recognized throughout company for launching IT department and creatively securing satisfied customers.
- Responsible for maintenance of back-up/recovery procedures, maintaining workstations, servers, routers, peripheral equipment as well as all related documentation of network architecture & licenses.
- Provided internal vulnerability & risk assessments.
- Identified opportunities that were cost-effective solutions, increasing performance and improved reliability within the IT network.

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JADE COMPUTER SOLUTIONS, INSITUFORM TECHNOLOGIES, INC. 1998 - 2000 THE TRINITY COMPANIES, LLC

Network Engineer

- Surpassed company set goal and achieved greatest number of trouble tickets resolved in a one month period.
- Responsible for maintaining all hardware/software, databases, networks, routers, telecommunication equipment & services, operating systems, servers, peripheral equipment, firewalls.
- Overseeing, performing and resolving other related network issues such as standardization of software, managing back-up/recoveries, security updates & patches and other desktop support.

PCR – PERSONAL COMPUTER RENTALS, INC.

1996-1997

Computer Technician

- Surpassed customer expectations in configuring and delivering custom built PC's; ensuring over 97% customer satisfaction.
- Effectively prepared and mentored entry-level technicians.

CERTIFICATIONS

CompTIA:

CompTIA® Network+ 009 Sep2024

CompTIA® CySA+ 003 Dec2024

CompTIA® Pentest+ 003 Aug2024

CompTIA® Security+ 701 Jan2024

CompTIA® ITF+ Jun2021

CompTIA® CASP+ 005 (SecurityX) Jun2024

Training:

CEI®: Certified EC-Council Instructor Jan2016

MCT®: Microsoft Certified Trainer Apr1999

ECCouncil:

CEH®: Certified Ethical Hacker v13 (EC-Council®) Apr2024

CEH®: Certified Ethical Hacker Practical (EC-Council®) Nov2018

CHFI®: Certified Hacking Forensics Investigator (EC-Council®) Aug2019

CND®: Certified Network Defender (EC-Council®) Dec2019